

Connected Health Cities

2 Citizens' juries

Background

There will be 2 citizens' juries of 18 people. Each jury will meet for four days. The first jury will meet in [Manchester](#) on Wed 2, Thu 3, Fri 4 and Sat 5 November 2016. The second jury will meet in [York](#) on Wed 9, Thu 10, Fri 11 and Sat 12 November 2016. Each jury will contain a cross section of adults. They will be selected to include a mix of people in terms of age, gender, ethnic group, educational attainment and attitudes to privacy of health records. The first jury will be made of people from Greater Manchester and the North West, and second jury with people from Yorkshire, Humber and the North East.

The two 3-day juries will be run by two skilled facilitators. The juries will be informed about the questions they are exploring, partly through expert witnesses who will make presentations and answer questions posed by the jurors. Jurors will also be given time to deliberate amongst themselves before reaching their conclusions, which will later be published.

The above process, such as the choice of expert witnesses, is open to potential bias. It is not possible to completely eliminate bias, but it is important to try to identify and minimise it as far as possible before the juries take place. One way to try to achieve this is through asking an oversight panel who are independent from the process, and who have no conflicts of interest in the juries and their outcomes, to review the design of the juries.

Brief for oversight panel

The role of the oversight panel is to look for, and identify, bias that is evident in the plans and the design of the two citizens' juries, and the citizens' jury project more generally, so that where possible the bias can be addressed prior to the two juries (being held in November 2016). The panel may also identify gaps in the documentation which could be sources of bias.

It is proposed that this is achieved through the following process:

- Jury design documentation (no more than 20 pages) is sent to oversight panel members for review in early September 2016 (a week before the teleconference mentioned below)
- A two-hour teleconference is convened between 7 and 17 September 2016 at which members of the oversight panel can discuss the design documentation, and identify areas of potential bias;
- In response to the feedback from the oversight panel, the citizens' jury project manager Malcolm Oswald amends the design documentation, and informs the panel of the amendments made;
- The above process is repeated in October 2016 in order to review prepared content for the sessions e.g. witness slides, scenarios for the juries to explore (again, no more than 20 pages);
- Members of the oversight panel are asked to complete a short oversight panel bias questionnaire (see below), which will then be published on the web.

Connected Health Cities - 2 Citizens' juries

Oversight panel bias questionnaire

Having reviewed the jury design documentation, how satisfied are you that the two Connected Health Cities citizens' juries being run in November 2016 have been designed *with the aim of* minimising bias?

not satisfied

partially satisfied

mostly satisfied

fully satisfied

How satisfied are you that the two Connected Health Cities citizens' juries *were successfully designed* to minimise bias?

not satisfied

partially satisfied

mostly satisfied

fully satisfied

Comments and qualifications to your answers above

Name

Organisation and role

Signature

Date
