



NHS

Cumbria

Clinical Commissioning Group

E-referrals and resource matching in North Cumbria

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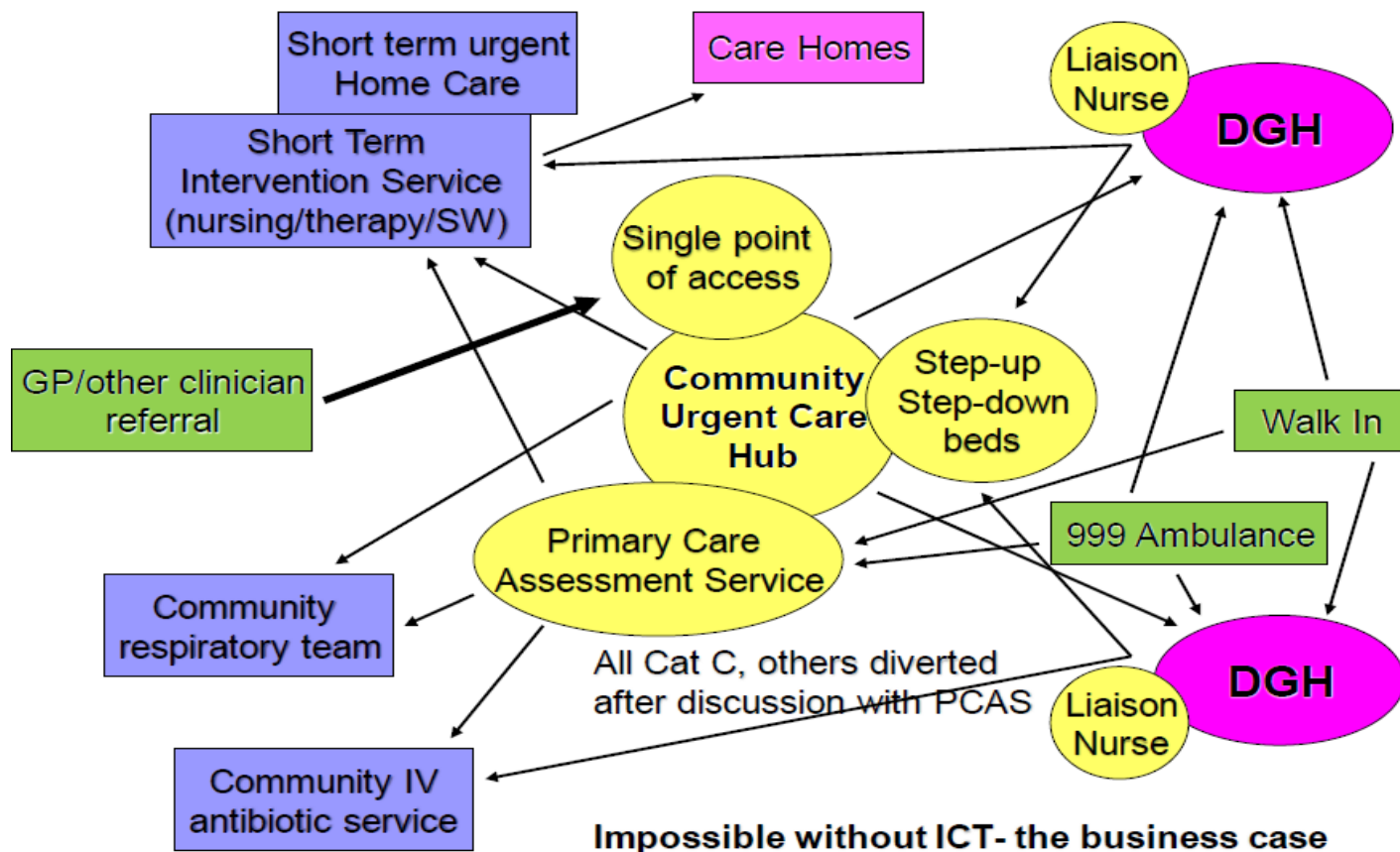
Interim Programme Director – IM&T



**Great North
Care Record**



The case for electronic referrals



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Connecting Health Cities participants



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Benefits for CHC project

Academia- totally new data sets that link health and social care, or acute and community data together to analyse patient care pathways

Commissioners – ability to see a comprehensive directory of services across North Cumbria; extent of usage of services between organisations, analysed by care pathways; average wait times for receivers to respond to e-referrals; ability to support decisions re commissioning / de-commissioning services based on usage of services

Staff – reduction in wasted time and effort associated with processes transferring referral information by paper and fax; ability to devote time to positive action to support patient care



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